

System Configuration & Options



Hardware

The terminals have been designed specifically for the Point of Sale, to provide maximum robustness and security. There is no fan, hard disk drive or moving parts within the terminal. Flash ROM enables software updates to be performed remotely.

An embedded operating system and application software provides instant on / off capability and ensures that no information is lost should the terminal be switched off mid transaction.

With both the hardware and software from the same supplier, incompatibility problems are a thing of the past. It also ensures that the software does not outgrow the hardware, protecting your investment in technology.

UNIWELL OPTIONS

Ethernet Option 10 Mbit	IFB-1 interface board (TX870)
Magnetic Card Reader	TX 62089
Clerk Fob Kits (Dallas)	Magnetic or Non Magnetic
Memory Expansion	2 Meg (021-2M)
Raised Keyboard	SX8000 Series only

TCP/IP Networking

The terminals can be connected using TCP/IP Ethernet networking allowing the system to be installed on an existing network and coexist with other TCP/IP devices. In a multi terminal network each terminal holds its own program file, there is no reliance on a central file server.

UNIWELL PERIPHERALS

Remote Customer Display	2 line, adjustable height
Shared Kitchen Printer	TP822, TP922
Shared Thermal Printer	TP832, TP932
Kitchen Display System	Uniwell KDS
Cash Drawers	DW354, DW451 or DW341

Peripherals

A range of Uniwell RS485 and TCP/IP shared network peripherals are available as well as standard RS232 or TCP/IP printers from leading manufacturers such as EPSON and Citizen.

THIRD PARTY INTEGRATION

Utilising industry standard RS232 or TCP/IP interfaces, a range of 3rd party devices and software can be integrated with the system.

- **Cashless Payment** - Smart card or magnetic card.
- **Hotel PMS** - Real time transaction posting and guest verification.
- **EFT** - Credit / debit cards can be processed using 3rd party chip and pin terminals.
- **Hand Held Ordering** - Link to the latest colour hand held technology using wireless networking.
- **JTECH Pagers** - When linked with EPOS Alert software.
- **CCTV** - Superimpose live journal data over a picture of the terminal being used to highlight mis-operations.
- **Bar code scanner** - Connect a choice of industry standard scanners for retail applications.
- **CRM customer loyalty** - Real time interface. Web based option for multi site operations.

Hospitality Management Systems



COMPLETE MANAGEMENT CONTROL at an affordable price



Designed specifically for the hospitality industry, Uniwell's range of EPOS terminals can be configured to meet the operational requirements of pub, restaurant, café bar, nightclub, hotel, quick service, leisure and catering operators.

Touch Screen EPOS

Uniwell now offer a choice of touch screen technology. Two models are available, the powerful DX890 and the popular TX870. Both share the same TFT display that provides outstanding colour definition, wide viewing angles and ultra high brightness.

Designed specifically for Point of Sale, they combine solid state memory, passively cooled electronics and embedded software. With no moving parts they deliver time and time again, providing an extremely reliable solution capable of withstanding the challenging conditions found in hospitality and catering environments.

The touch screen user interface is very intuitive, reducing staff training time and increasing productivity. Operators are led through transactions, prompting them to select options such as cooking instructions or side orders. Screens can be configured to encourage staff to up sell or promote sales of high margin products.

The system promotes good customer service and significantly reduces transaction times. Multiple operators can concurrently use the system. Simply touch the screen to select any course and you will instantly be presented with a new "keyboard" containing only those items. The system is ideal for extensive or complicated menus that have a variety of choices and options.

Screen Based EPOS

The SX8000 series incorporates a multi line LCD operator screen which provides an intuitive user friendly interface allowing full transaction details to be viewed. The scroll and select display function allows for simple correction of any operator errors and the ability to review previous transactions.

For operations with large menus, individual buttons can be set-up to display a list of items for selection. Buttons could be set-up for starters, mains and desserts for example.

MODEL	PRINTER	KEYBOARD
SX8000	Thermal printer, receipt and journal	165 buttons
SX8500	Thermal printer, 80mm wide receipt	165 buttons
SX700	No internal printer	156 buttons

The SX8000 series is an ideal alternative to a touch screen where budgetary constraints exist. With a virtually identical feature set to the DX890 and TX870 the SX8000 series can deliver the same level of benefits at a lower price.

Accurate Customer Billing

At any time during a transaction the items can be stored to a bill (tab) number, table number and/or customer name. It is possible to run multiple bills on the same table number allowing different groups of customers to be accommodated. A group of customers can also have their bill split by a specific number of people or even by individual items, this is ideal for business customers who each want their own receipt for expenses.

Reliable Order Printing

Multiple order printers or displays can be configured to allow automatic transmission of food and drink orders, together with prep instructions, to kitchen and dispense areas with auto backup and redirect facility.

Hand Held Ordering

Wireless hand held ordering terminals can be interfaced with the EPOS terminals, allowing orders to be transmitted directly from the service area to the order printers and straight onto the customers bill. Hand held ordering will help eliminate billing errors, save on labour costs, improve customer service and ultimately increase bottom line profits.

Tighter Cash Control

A full audit trail is provided showing cash in drawer against recorded sales for each EPOS terminal, highlighting any variance. Used in conjunction with cashier sales, media total and an hourly sales breakdown, this allows tighter cash control. Even tighter cash control can be achieved by adding a second cash drawer so that each operator is responsible for their own takings.

Customer Accounts

Any transaction can be finalised to a customers account. The sophisticated account billing system can be used for monthly (or any other period) account billing or configured as a simple room billing system for the smaller hotel. The customer account report shows both individual sales or the total sales value by date.

Detailed Management Information

Standard reports available include:

- **Sales** sales items, groups, major groups, hourly analysis by group, last time sold, table, payment analysis
- **Security** electronic journal, corrections, auditors report, live till to till monitoring
- **Operator** sales performance, commission, mis-operations, server, time & attendance

Improved Promotion Control

Pricing promotions and happy hours can be pre programmed for a specific day and time, a report showing sales by individual price level is available. A range of multi buy promotions and meal deals can also be configured.

Back Office Software

A range of back office software packages are available from Uniwell and a number of 3rd party vendors. Software solutions are available for a simple one off site right the way up to the large multi site operator who requires centralised management control for hundreds of sites.

EPOS data can be either polled by the back office PC or the POS terminals can push data to a back office PC or web server using FTP. The ability to push data is ideal for multi-site operators who do not want a PC on each site.

Real Time Alerts

Live journal data can be monitored by Uniwell's EPOS Alert software. The user defined events are analysed in real-time providing critical business-impacting information alerts on exceptions and request by staff at the POS terminal. The information alerts can be automatically sent as an SMS text message to mobile phones or sent to wireless pagers.

Key Software Features at a Glance

- Auto price & menu change by day & time
- Split bill by quantity or item
- Multi buy / meal deals
- Bills, tables, customer accounts and rooms
- Multiple bills per table, seat numbers, pouch system
- Remote electronic journal monitoring
- Clerk interrupt, floating clerks & bills/tables
- Set menu feature for table dhote
- Table plan with table status (DX890 & TX870 only)
- Time & attendance / labour costing
- Ticketing system



DX890



Handheld



SX8000



TX870



TP932/922



SX700